

Addressing participants in their own language

In today's globalised economic and political landscape, international meetings large and small place high demands on professional interpretation services. Organisers need to ensure that participants from across the globe have access to real-time interpretation in their own language, whether the meeting is held at a permanent convention centre or part-time venue. Responding to these demands, Bosch as the acknowledged industry leader in conference equipment, has expanded its DICENTIS Conference System with a specific solution for simultaneous interpretation in professional environments: The DICENTIS Interpreter desk.

Organisers are well aware that the demands on interpretation services at international summits, conventions, and business meetings have increased in recent years. At European Union meetings for example, participants have a right to join discussions in any of the 24 official EU languages – and receive a reply in that language. What's more, an increasing number of key meetings happen at temporary venues such as hotels and meeting centres.

As a result, state-of-the-art conference solutions need to accommodate more languages simultaneously, while proving flexible in terms of on-site installation and integration. Answering these needs, Bosch has expanded the DICENTIS Conference System family with the DICENTIS Interpreter desk.

In a future-proof and easy-to-install solution, the DICENTIS Interpreter desk is built in line with the latest as well as future market requirements. Fully compatible with the DICENTIS platform, it complies with the simultaneous interpreting equipment standard ISO 20109. While offering interpreters intuitive operation and best-in-class user experience, it supports convention organisers with a large degree of flexibility and third-party integration (see sidebar for details).

Expanding an industry-leading system

The DICENTIS Conference System reflects Bosch's many years of experience in designing state-of-the-art conferencing equipment. It delivers organisers the highest level of availability through market-proven technologies. All audio



and control data running through the system are securely encrypted by proven industry technologies, satisfying the most stringent and internationally recognised standards. This protects data against tampering and unauthorised access – extremely important in highly-secure or sensitive meeting situations.

From a meeting organiser's perspective, the system is extremely versatile and therefore ideal for a wide variety of uses, from small local events to giant international summits. Being a fully IP

based system, the system easily integrates with OMNEO audio devices and a wide range of audio products supporting Dante¹ technology. Sharing information such as audio, video, internet and meeting data is handled via standardised infrastructure and interfaces, for instance

standard Ethernet networks, which lower costs for installation, build-up time and maintenance.

The addition of the Interpreter desk in two versions brings the number of devices in the DICENTIS Conference System to seven in total, next to four versions of the DICENTIS Discussion device – including versions with voting, language selector, and 4.3-inch touchscreens – as well as the DICENTIS Multimedia device. These devices can be mixed in the same set-up to match the application and summit organisation's unique needs.

Current Trend: Temporary Conference System Set-Ups

Speaking of unique needs, the industry is currently seeing a trend towards temporary system set-ups. This trend is driven by two types of scenarios: First, systems that need to be installed in a venue that is normally not used for conferencing. As a major example, Bosch solutions delivered professional interpretation services at the 2018 NATO Summit in Brussels, held at the historic Jubelpark venue. And second, temporary set-ups support conference venues that need to increase capacities due to the scale and/or international character of the event.

Temporary set-ups in international conference centres are typically related to simultaneous interpretation. The DICENTIS Interpreter desk proves a perfect solution to these scenarios. Plus, it is also available as a rental option: since smaller venues often need a temporary setup at short notice, the latest line of Bosch Conferencing equipment is offered through the worldwide Congress Rental Network (CRN).

Introducing the DICENTIS Interpreter desk

Launched in June 2018 as part of the industry-leading DICENTIS Conference System platform, the **DICENTIS Interpreter desk** is a best-in-class, efficient-to-use and ergonomic interpreter desk. Based on extensive user research among professional interpreters, the DICENTIS Interpreter desk was designed for ease of use to let interpreters focus on their job. From an event organiser's standpoint, it combines easy installation, quick configuration and high flexibility with a full suite of features:

- Interface on **high-contrast screen** logically divides sections for input and output languages in two columns for quick understanding and intuitive operation.
- **Ergonomic design with tactile buttons** and knobs provides optimal control and facilitates operation without looking. This way, the interpreter can better observe non-verbal communication of the speakers.
- **Three assignable buttons** provide the interpreter with short-key functions for quick access to supporting functions such as "video select".
- Optional addition of **external video screen** via HDMI output to show the participant speaking or to display the participant's presentation.
- Set-up of **passive overflow rooms** adjacent to the main meeting room in case there are more participants than can be accommodated at the main meeting location.
- Specifically tested and optimised for **visually impaired interpreters**.
- Supports up to **100 interpreted languages** through DICENTIS Conference System.
- Protects all audio and data with **internationally recognised encryption standards**. Best protection against eavesdropping, unauthorised access and data tampering.
- Technical operators can **remotely maintain, prepare and manage** the entire DICENTIS conference system including interpreter desks from a central location via DICENTIS Meeting application.
- Compliance with simultaneous interpreting equipment standard **ISO 20109**.

Founded in 1990, the CRN is a worldwide network of 45 independent conferencing solutions companies spanning 43 countries on five continents. All member companies utilize Bosch conference and simultaneous interpretation systems and peripheral equipment to guarantee maximum efficiency, optimum control and perfect sound reproduction. Whether it's managing thousands of delegates from all corners of the world or a small gathering of representatives in a single meeting room, the Congress Rental Network can provide a custom-tailored solution.

Immediate response and deployment

Another current trend is immediacy. Given the fast pace of today's business world, the lead time to plan events may only be a matter of weeks. Meeting professionals are constantly on the move, managing resources and responding to ever-changing client requirements. As a result, Bosch conference equipment may travel more than 2,000 miles for an event. CRN members have been called in with as little as two days' notice to deploy a fully functional conference set-up – and delivered on their service promise.

This service promise just expanded: With the DICENTIS Interpreter desk as part of the practice-proven DICENTIS Conference System, venue organisers who use the CRN network now have access to the most advanced conference management equipment our industry has to offer.



For further information, please visit:
www.boschsecurity.com

¹Dante® is a registered trademark of Audinate Pty Ltd.



Congress Rental Network

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